



Kingsey Falls, March 23, 2020

**Subject: Continuation of Cascades operations**

Dear Suppliers,

As you know, Cascades manufactures products that play an essential role in the daily life of families or in the supply chain of our customers. Whether by collecting recycling, by its hygiene products or by its packaging, which allows the transport, protection and preservation of several essential goods, in particular food, we make a difference in the lives of many of our fellow citizens.

In the past few days several states in the US have taken steps to restrict the activities of businesses and other organizations. Other states or provinces could follow them in the short term. We continue to monitor the situation daily. **In each of these cases, all of Cascades' activities were on an exception list. In fact, they were deemed "essential" or "life sustaining". In other words, our operations must continue to make life easier for citizens and other businesses deemed essential.**

In this context, we need your support to continue to fulfill our responsibilities. It is essential that you continue to meet your current obligations while doing your part to minimize any disruption in the supply chain. Cascades expects all of its suppliers to:

- put in place preventive measures for COVID-19 as well as an emergency plan in the event of a pandemic,
- maintain a work schedule that allows providing the required goods and services,
- promptly inform Cascades of any inability to operate following contamination or the implementation of restrictive measures issued by government.

If you need documentation confirming the essential nature of your business in supporting our industry, please do not hesitate to contact us.

We thank you for your support and your commitment during these difficult times. Together, we can make a difference.

**Dominic Doré**  
Chief Information Officer and Supply Chain  
Cascades