

# SUSTAINABLE DEVELOPMENT PLAN

## **OBJECTIVE 01**

**ENERGY CONSUMPTION: 6%** 

## **OBJECTIVE 02**

CONSUMPTION OF RENEWABLE ENERGY: 6% INCREASE

## **OBJECTIVE 03**

**RE-USE OF PAPERMAKING WASTE: 6%** INCREASE THE

# **OBJECTIVE 04**

OPTIMIZE THE RECYCLING PROGRAM: 20%

## **OBJECTIVE 05**

COMMITMENT TO SUSTAINABLE DEVELOPMENT: 20% ENCOURAGE SUPPLIERS"

## **OBJECTIVE 06**

INCREASE THE USE OF RECYCLED FIBRES AND VIRGIN FIBRES THAT ARE FSC OR EQUIVALENT CERTIFIED: 4%

## **OBJECTIVE 07**

REDUCE THE DISCHARGE OF EFFLUENT: 6%

IMPROVE

**OBJECTIVE 08** 

THE DISCHARGE OF EFFLUENT: 6%

**OBJECTIVE 07** 

## **OBJECTIVE 01**

**ENERGY CONSUMPTION: 6%** 

## **OBJECTIVE 02**

INCREASE

CONSUMPTION OF RENEWABLE ENERGY: 6%

## **OBJECTIVE 03**

INCREASE THE

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THE RECYCLING PROGRAM: 20%

## **OBJECTIVE 05**

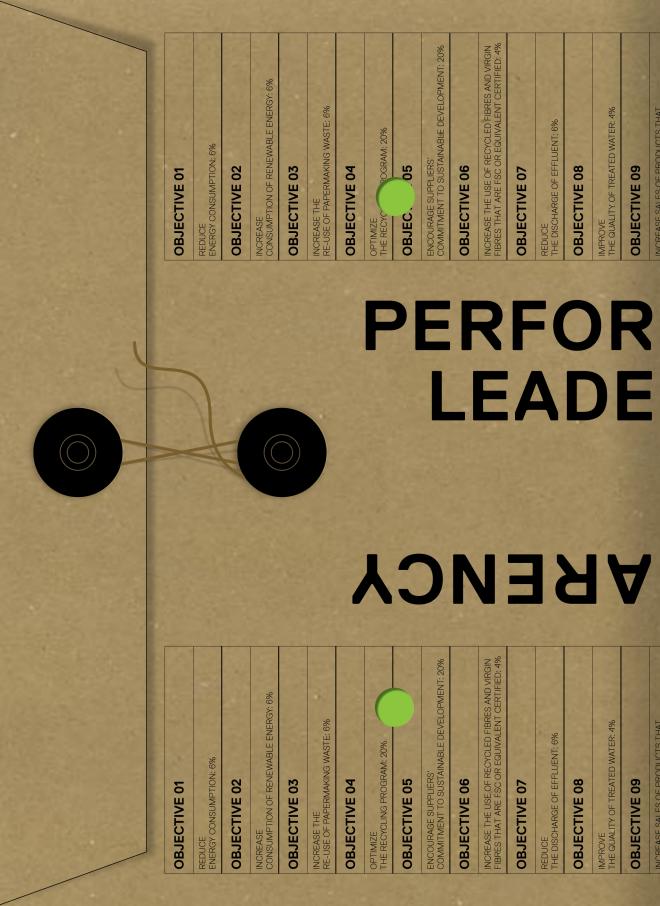
ENCOURAGE SUPPLIERS'

COMMITMENT TO SUSTAINABLE DEVELOPMENT: 20%

**OBJECTIVE 06** 

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**OBJECTIVE 08** 



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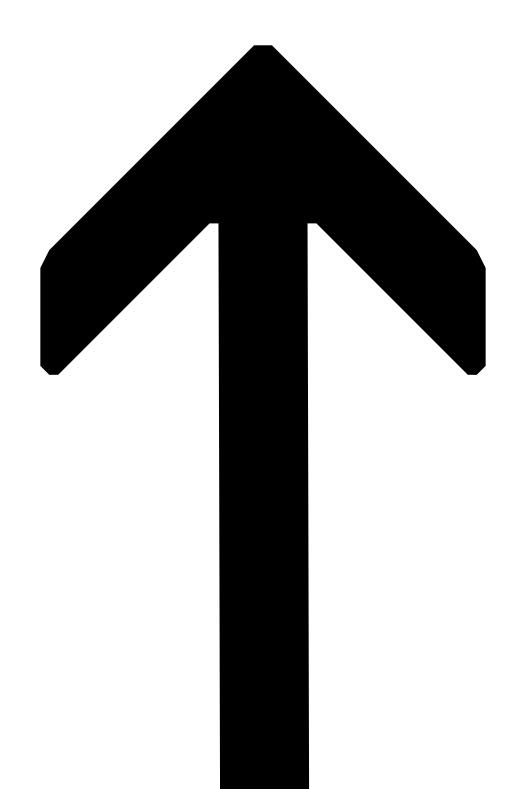
## **ASNAAT**

**GREEN BY NATURE** 

Long before sustainable development became "fashionable", Cascades embraced it instinctively. In fact, the Company had always considered sustainable development as the only avenue, and its very existence is based on a form of sustainable development: waste paper recovery. Ever since the beginning, we have never stopped improving our practices, but one element was missing from our toolbox. For this reason, we have adopted a sustainable development plan.

In the interest of transparency and credibility, our plan sets forth measurable objectives for sustainable development. They are based on consistent performance indicators, enabling us to produce accurate reports that do more than just describe our notable achievements.

Our management philosophy, our more than 45 years of experience in recycling and our ongoing research and development efforts are some of the strengths that enable us to manufacture paper and packaging products that are increasingly respectful of the environment. We contribute tirelessly to building a better future on the environmental, social and economic fronts.





### **OUR EMPLOYEES**

### OUR CUSTOMERS, SUPPLIERS AND INVESTORS

### THE COMMUNITIES

### NON-GOVERNMENTAL ORGANIZATIONS

WITH AN INTEREST IN SUSTAINABLE DEVELOPMENT

ANY GROUP OR INDIVIDUAL THAT HAS A MORE OR LESS DIRECT INTEREST IN OUR COMPANY OR THAT COULD BE AFFECTED BY OUR ACTIVITIES

Their collaboration is crucial: our stakeholders create sustainable development practices, apply them, benefit from them and promote them. They thereby participate in the Company's success and, by expressing their opinions and ideas, become a true source of inspiration. Cascades would like to thank them. We took the first steps toward creating this sustainable – development plan in 2009.

The overall preparation of the plan and its commitments was supervised and validated by <u>Climate for Ideas.org</u>, a non-governmental environmental organization.

Our stakeholder consultation was the driving force behind our approach. At the end of this exercise, we examined our current practices and made changes to some of them. By compiling our stakeholders' comments, we were able to determine 18 performance indicators, governed by strategic priorities and focuses. The group specializing in corporate responsibility and sustainable development from <u>Samson Bélair/Deloitte & Touche</u> helped us start this consultation.

**PERFORMANCE INDICATORS** 

OUR APPROACH: WHAT SETS US APART

The preliminary approach in this plan prompted us to more clearly express our sustainable development values and our practices, by setting priorities.

- $\rightarrow$  Ensure that environmental performance is measurable.
- $\rightarrow$  Practice responsible procurement.
- →Maintain sustainable development at the core of our corporate culture.
- → Differentiate our products and services on the basis of their sustainable properties.
- $\rightarrow$  Maintain ongoing communications with our stakeholders.
- $\rightarrow$  Get actively involved in our communities.

Our 18 performance indicators respond directly to our focuses and strategic priorities. They provide structure and, above all, they make our sustainable development practices measurable. On the following pages, we present the objectives we will strive to attain by 2012.





THE FOCUS ON PERFORMANCE, LEADERSHIP AND TRANSPARENCY REFLECTS THE COMPANY'S KEY

### DIRECTIONS

WHICH IN TURN DETERMINE ITS

STRATEGIC PRIORITIES



### PERFORMANCE

an ambition for which it has earned its role as a sustainable development

**LEADER** a role it plays in total

### TRANSPARENCY

and with the utmost respect for its different stakeholders.

PERFORMANCE → CLIMATE CHANGE AND GREENHOUSE GAS (1-4)

THROUGH A TRANSPARENT PROCESS, OUR 18 MEASURABLE OBJECTIVES ARE PRESENTED IN ABSOLUTE FIGURES AT <u>WWW.CASCADES.COM/</u> SUSTAINABLE-DEVELOPMENT



### **REDUCE ENERGY CONSUMPTION**

REDUCE THE QUANTITY OF ENERGY PURCHASED TO PRODUCE OUR PRODUCTS

2012 OBJECTIVE

COMPARED TO 2010 (3% IN THE FIRST YEAR AND 3% IN THE SECOND)

UNIT OF MEASUREMENT GIGAJOULES OF PURCHASED ENERGY PER SALEABLE METRIC TONNE (GJ/MT)

"WE HAVE ALREADY DONE A GREAT DEAL AND WE DID NOT WAIT FOR REGULATORY CONTROLS TO DO IT; WE NEED TO INVEST, EVEN IF WE ARE NOT REQUIRED TO DO SO."

ALAIN LEMAIRE PRESIDENT AND CHIEF EXECUTIVE OFFICER



### INCREASE CONSUMPTION OF RENEWABLE ENERGY

INCREASE THE AMOUNT OF RENEWABLE ENERGY PURCHASED AT THE EXPENSE OF FOSSIL FUEL ENERGY PURCHASED TO PRODUCE OUR PRODUCTS



### INCREASE THE RE-USE OF PAPERMAKING WASTE

INCREASE THE RATE FOR RE-USE OF WASTE GENERATED BY PULP, PAPER AND CARDBOARD PRODUCTION



### OPTIMIZE THE RECYCLING PROGRAM

REDUCE THE QUANTITY OF SOLID WASTE SENT TO LANDFILL, OTHER THAN PAPERMAKING WASTE, BY ADOPTING THE PRINCIPLE OF THE 4RS: REDUCTION AT SOURCE, RE-USE, RECYCLING AND REPURPOSING OF WASTE

### 2012 OBJECTIVE 46% IN GREENHOUSE GAS

EMISSIONS COMPARED TO 2010 (3% IN THE FIRST YEAR AND 3% IN THE SECOND)

UNIT OF MEASUREMENT KILOGRAMS OF EQUIVALENT CO<sub>2</sub> FROM THE PURCHASE OF ENERGY PER SALEABLE METRIC TONNE (KG CO<sub>2</sub> EQ./MT)

"MANY PROJECTS ALREADY UNDER WAY IN THE GROUP'S PRODUCTION UNITS WILL CONTRIBUTE TO ACHIEVING THIS OBJECTIVE. CASCADES IS THE ONLY PAPER COMPANY IN NORTH AMERICA TO EMPLOY A GROUP OF ENERGY-EFFICIENCY SPECIALISTS."

ÉMILIE ALLEN CORPORATE ENERGY DIRECTOR CASCADES EAG INC.

### 2012 OBJECTIVE

UNIT OF MEASUREMENT PERCENTAGE OF WASTE RECOVERED COMPARED TO WASTE SENT TO LANDFILL

"PAPERMAKING WASTE CAN TAKE ON A SECOND USEFUL LIFE AS FERTILIZER, LIMING MATERIAL AND AS FUEL FOR BIOMASS BOILERS."

LÉON MARINEAU VICE-PRESIDENT ENVIRONMENT

### 2012 OBJECTIVE 120%IN THE WEIGHT OF SOLID WASTE SENT TO LANDFILL COMPARED TO 2010

<u>UNIT OF MEASUREMENT</u> KILOGRAMS OF SOLID WASTE SENT TO LANDFILL PER \$10,000 IN SALES

"BECAUSE WASTE RECOVERY IS A NEVER-ENDING PROCESS, IT IS A DAILY TASK THAT REQUIRES A COMMITMENT FROM EMPLOYEES. IMPLEMENTED IN 2001, THE CASCADES RECYCLING PROGRAM SUPPORTS THE OPERATING UNITS IN DECREASING THE AMOUNT OF SOLID WASTE SENT TO LANDFILL."

LÉON MARINEAU VICE-PRESIDENT ENVIRONMENT

### $\mathsf{PERFORMANCE} \rightarrow$

**BIODIVERSITY AND WATER (5-8)** 

PERFORMANCE → /INNOVATION AND FINANCIAL VIABILITY (9-10) ~

# 05

### ENCOURAGE SUPPLIERS' COMMITMENT TO SUSTAINABLE DEVELOPMENT

ENCOURAGE THE COMPANY'S SUPPLIERS, BY WAY OF A QUESTIONNAIRE ON SUSTAINABLE PROCUREMENT, TO ADOPT RESPONSIBLE BEHAVIOURS THAT COMPLY WITH SUSTAINABLE DEVELOPMENT PRINCIPLES

### 2012 OBJECTIVE **200%** COMPARED TO 2010

UNIT OF MEASUREMENT PERCENTAGE OF THE VALUE OF PURCHASES FROM SUPPLIERS WHO HAVE COMPLETED THE QUESTIONNAIRE

"CASCADES FOSTERS LONG-TERM RELATIONS WITH SUPPLIERS THAT ESPOUSE SUSTAINABLE DEVELOPMENT PRINCIPLES, AS LONG AS THEY REMAIN INNOVATIVE AND PRODUCTIVE."

STÉPHANE DUBÉ CORPORATE DIRECTOR PROCUREMENT

# 06

### INCREASE THE USE OF RECYCLED FIBRES AND VIRGIN FIBRES THAT ARE FSC OR EQUIVALENT CERTIFIED

DECREASE THE COMPANY'S ENVIRONMENTAL IMPACT ON FORESTS BY USING RECYCLED FIBRES OR VIRGIN FIBRES THAT ARE FSC OR EQUIVALENT CERTIFIED

# 07

### REDUCE THE DISCHARGE OF EFFLUENT

REDUCE THE COMPANY'S WATER CONSUMPTION BY DECREASING THE AMOUNT OF TREATED PROCESS WATER DISCHARGED INTO SEWERS OR THE ENVIRONMENT

### 2012 OBJECTIVE **4%** COMPARED TO 2010

<u>UNIT OF MEASUREMENT</u> PERCENTAGE OF RECYCLED FIBRES + PERCENTAGE OF VIRGIN FIBRES THAT ARE FSC OR EQUIVALENT CERTIFIED

"SINCE WE ALREADY USE A HIGH LEVEL OF RECYCLED AND/OR CERTIFIED FIBRE, A 4% INCREASE REPRESENTS A REAL CHALLENGE IN THE CURRENT MARKET."

JACQUES VERREAULT DIRECTOR SALES AND PROCUREMENT OF VIRGIN AND RECYCLED PULP

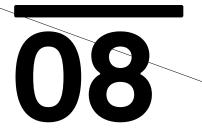
### 2012 OBJECTIVE **6%** COMPARED TO 2010

UNIT OF MEASUREMENT CUBIC METRES PER METRIC TONNE OF MACHINE-DRIED SALEABLE PRODUCTS (M<sup>3</sup>/TM)

"OUR EFFORTS IN THE AREA OF WATER CONSUMPTION ARE THE RESULT OF OUR VALUES AND THEY GIVE US A COMPETITIVE ADVANTAGE: CASCADES' WATER CONSUMPTION IS ON AVERAGE FIVE TIMES LOWER THAN THAT OF THE CANADIAN PULP AND PAPER INDUSTRY."

ALAIN LEMAIRE PRESIDENT AND CHIEF EXECUTIVE OFFICER

12



### IMPROVE THE QUALITY OF TREATED WATER

REDUCE BIOLOGICAL OXYGEN DEMAND AND SUSPENDED SOLIDS IN WATER THAT HAS BEEN TREATED AFTER BEING USED TO MANUFACTURE PRODUCTS



### INCREASE SALES OF PRODUCTS THAT RESULT FROM SUSTAINABLE INNOVATIONS

TAKE OPTIMAL ADVANTAGE OF STRATEGIC OPPORTUNITIES THAT RESULT FROM THE SUSTAINABLE INNOVATION PROCESS DESIGNED BY CASCADES

# 10

### **INCREASE RETURN ON ASSETS**

IMPROVE THE RETURN ON THE COMPANY'S ASSETS SO THAT WITHIN THE NEXT THREE TO FIVE YEARS IT COMPARES WITH THE INDUSTRY AVERAGE\*

### 2012 OBJECTIVE

### UNIT OF MEASUREMENT

KILOGRAMS OF BIOLOGICAL OXYGEN DEMAND AND SUSPENDED SOLIDS PER METRIC TONNE OF MACHINE-DRIED SALEABLE PRODUCTS (KG/TM)

"WATER, OUR SHARED SOURCE OF LIFE, IS PROVING TO BE A MAJOR ISSUE THAT THE WORLD COMMUNITY MUST ADDRESS, THROUGH CONCRETE ACTIONS THAT IMPROVE THE QUALITY OF THIS PRECIOUS AND THREATENED RESOURCE. AS A RESPONSIBLE CORPORATE CITIZEN, CASCADES UNDERTAKES DAILY INITIATIVES TO CALCULATE AND DECREASE THE ENVIRONMENTAL IMPACT OF ITS PRODUCTS."

LÉON MARINEAU VICE-PRESIDENT ENVIRONMENT

### 2012 OBJECTIVE

UNIT OF MEASUREMENT

PERCENTAGE OF SALES ATTRIBUTED TO INNOVATIVE NEW PRODUCTS BROUGHT TO MARKET IN THE PAST THREE YEARS

"NEW PRODUCTS CAN LEAD TO NEW REVENUE SOURCES, BUT THEY DO NOT NECESSARILY GUARANTEE THE COMPANY'S LONGEVITY. WE MUST THEREFORE ADD THE WORD 'SUSTAINABLE' TO INNOVATION: SUSTAINABLE INNOVATION EQUALS SUSTAINABLE PROSPERITY."

ROGER GAUDREAULT CORPORATE DIRECTOR SCIENTIFIC DEVELOPMENT AND INNOVATION <sup>2012</sup> OBJECTIVE

UNIT OF MEASUREMENT PERCENTAGE OF RETURN ON ASSETS

"WITH A BETTER RETURN ON ASSETS CASCADES COULD MAKE THE INVESTMENTS NEEDED TO RENEW AND OPTIMIZE ITS PRODUCTION TOOLS, MAKE LONG-TERM STRATEGIC INVESTMENTS AND REDUCE ITS DEBT LOAD."

### ALAIN LEMAIRE

PRESIDENT AND CHIEF EXECUTIVE OFFICER

\* AVERAGE OF THE PUBLIC COMPANIES OF THE NORTH AMERICAN PAPER PACKAGING AND TISSUE PAPER INDUSTRY.



ENCOURAGE CASCADES SUPPLIERS TO ADOPT A SUSTAINABLE PROCUREMENT POLICY (SPP)

### 2012 OBJECTIVE **20**%

UNIT OF MEASUREMENT PERCENTAGE OF THE VALUE OF OVERALL PURCHASES MADE FROM SUPPLIERS WITH A SPP

"CASCADES' CONSULTATIONS WITH STAKEHOLDERS REVEAL THAT THEY WANT THE COMPANY TO DEMONSTRATE ITS LEADERSHIP BY HELPING THE INDUSTRY ADOPT SUSTAINABLE BEHAVIOURS."

HENRY SAUVAGNAT VICE-PRESIDENT SUSTAINABLE DEVELOPMENT

LEADERSHIP→ ACCOUNTABILITY (11-14)<sup>7</sup>



### RAISE EMPLOYEE AWARENESS OF THE IMPORTANCE OF SUSTAINABLE DEVELOPMENT

DEVELOP A SHARED CORPORATE VISION OF SUSTAINABLE DEVELOPMENT, BY MEANS OF A COMMUNICATION PLATFORM AND TRAINING AIMED AT ATTRACTING AND BUILDING LOYALTY AMONG EMPLOYEES



### INCREASE THE HEALTH, SAFETY, AND WELL-BEING INDEX

IMPLEMENT CASCADES' STRATEGY WITH REGARD TO ITS EMPLOYEES' HEALTH, SAFETY, SUPPORT AND FITNESS



ATTRACT AND RETAIN QUALIFIED WORKERS

INCREASE THE LEVEL OF EMPLOYEE COMMITMENT BY EVALUATING THEIR RATE OF ENGAGEMENT



### UNIT OF MEASUREMENT

PERCENTAGE OF EMPLOYEES WHO HAVE COMPLETED FOUR HOURS OF TRAINING ON SUSTAINABLE DEVELOPMENT

"OUR EMPLOYEES ARE OUR BEST AMBASSADORS."

MARYSE FERNET VICE-PRESIDENT HUMAN RESOURCES



UNIT OF MEASUREMENT PERCENTAGE OF UNITS THAT

 $\begin{array}{l} \mbox{MEET THE FOLLOWING THREE CRITERIA:} \\ \rightarrow \mbox{ACHIEVE THEIR TARGET OSHA RATE} \\ (INCAPACITY PER 200,000 HOURS WORKED, \\ EXCLUDING RESTRICTED ACTIVITIES) \\ \rightarrow \mbox{CONTRIBUTE TO THE} \\ \mbox{EMPLOYEE ASSISTANCE PROGRAM (EAP)} \\ \rightarrow \mbox{MAKE A MONETARY} \\ \mbox{CONTRIBUTION TO A FITNESS PROGRAM} \end{array}$ 

"THIS SOCIAL OBJECTIVE WILL HAVE A POSITIVE IMPACT ON EMPLOYEES' EFFICIENCY, MOTIVATION AND WELL-BEING."

MARYSE FERNET VICE-PRESIDENT HUMAN RESOURCES

### 2012 OBJECTIVE **6%** COMPARED TO 2010

UNIT OF MEASUREMENT RATE OF EMPLOYEE ENGAGEMENT, AS A PERCENTAGE, AS DETERMINED BY A SURVEY OF THE COMPANY'S EMPLOYEES

"THE LEVEL OF ENGAGEMENT AMONG CASCADES EMPLOYEES, ESTABLISHED ON THE BASIS OF 21 PARAMETERS, WAS SAMPLED IN 2009 BY A CONSULTING FIRM THAT SURVEYED MORE THAN 1,000 CANADIAN EMPLOYEES. A NEW SURVEY, TARGETING OUR NORTH AMERICAN EMPLOYEES, WILL BE DISTRIBUTED IN 2012."

MARYSE FERNET VICE-PRESIDENT HUMAN RESOURCES

### RAISE AWARENESS OF SUSTAINABLE DEVELOPMENT AMONG CUSTOMERS

TRAIN THE COMPANY'S SALES-PEOPLE SO THEY CAN DEVELOP SYNERGIES IN THE AREA OF SUSTAINABLE DEVELOPMENT AND CONVEY SD PRINCIPLES TO CUSTOMERS

# 16

### INFLUENCE THE INDUSTRY AND DECISION-MAKERS

URGE THE INDUSTRY TO MOVE FORWARD BY PARTICIPATING IN THE DEVELOPMENT OF LEGISLATION PERTAINING TO SUSTAINABLE DEVELOPMENT

# 17

### MAINTAIN TRANSPARENT COLLABORATION WITH STAKEHOLDERS

BE ON THE LOOKOUT FOR NEW TRENDS AND EXPECTATIONS AMONG STAKEHOLDERS BY INVOLVING THEM IN THE DEVELOPMENT OF OBJECTIVES FOR THE SUSTAINABLE DEVELOPMENT PLAN

### 2012 OBJECTIVE **200**

UNIT OF MEASUREMENT NUMBER OF PRESENTATIONS MADE TO CUSTOMERS + (NUMBER OF SALESPEOPLE TRAINED X 20)

"CASCADES BELIEVES THAT EACH SALESPERSON TRAINED IN SUSTAINABLE DEVELOPMENT CAN SPREAD THE KNOWLEDGE TO 20 OTHER PEOPLE: THAT IS WHY THIS PERFORMANCE INDICATOR MULTIPLIES BY 20 THE IMPACT OF EACH SALESPERSON WHO HAS RECEIVED TRAINING."

CARL BLANCHET CORPORATE DIRECTOR BUSINESS DEVELOPMENT

### 2012 OBJECTIVE

UNIT OF MEASUREMENT NUMBER OF MEETINGS WITH DECISION-MAKERS (GOVERNMENT AGENCIES, ASSOCIATIONS, ETC.)

"THIS OBJECTIVE REFLECTS OUR DESIRE TO RESPOND TO THE EXPECTATIONS OF OUR STAKEHOLDERS, WHO WANT THE COMPANY TO TAKE ITS COMMITMENT TO SUSTAINABLE DEVELOPMENT EVEN FURTHER."

HUBERT BOLDUC VICE-PRESIDENT COMMUNICATIONS AND PUBLIC AFFAIRS

### 2012 OBJECTIVE

UNIT OF MEASUREMENT NUMBER OF PEOPLE CONSULTED PER YEAR

"OUR STAKEHOLDERS ARE THE VERY FOUNDATION OF OUR SUSTAINABLE DEVELOPMENT PLAN AND WILL NEVER STOP GUIDING THE COMPANY TOWARD BETTER PRACTICES."

HENRY SAUVAGNAT VICE-PRESIDENT SUSTAINABLE DEVELOPMENT



### INCREASE THE NUMBER OF COMMUNITY ACTIONS

INCREASE THE NUMBER OF EVENTS ORGANIZED BY THE UNITS TO RALLY THEIR COMMUNITY AROUND A COMMON CAUSE

### 2012 OBJECTIVE **50%**

UNIT OF MEASUREMENT PERCENTAGE OF THE TOTAL NUMBER OF UNITS THAT HAVE CARRIED OUT AT LEAST TWO COMMUNITY ACTIONS IN ONE YEAR

"SINCE IT WAS FOUNDED, CASCADES HAS ALWAYS FELT THAT THE INVOLVEMENT OF ITS UNITS HAS GUARANTEED ITS SUCCESS AND THE DEVELOPMENT OF THE COMMUNITIES IN WHICH THEY OPERATE."

HUBERT BOLDUC VICE-PRESIDENT COMMUNICATIONS AND PUBLIC AFFAIRS Since we believe in the principle of continuous improvement, we hope our sustainable development plan will make Cascades an even more responsible company. Our stakeholders' buy-in and the common efforts we deploy will undoubtedly make this tool a success that we will benefit from for many years to come.

This booklet and the poster that comes with it are printed on Rolland Enviro100 Satin, a chlorine-free paper that is FSC – and EcoLogo – certified, produced by Cascades in Quebec, from 100% recycled fibres, using biogas energy.



The envelope is printed on Cascades Enviro Kraft, an unbleached paper that is FSC–and EcoLogo–certified, produced by Cascades in Quebec, from 100% recycled fibres.



For more detailed information or to comment on any component of sustainable development at Cascades, please contact Hubert Bolduc, Vice-President, Communications and Public Affairs, at hubert\_bolduc@cascades.com.

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CASCADES

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**GREEN BY NATURE**"

50%

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RAISE AWARENESS OF SUSTAINABLE DEVELOPMENT AMONG CUSTOMERS: 200

**OBJECTIVE 15** 

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ATTRACT AND RETAIN QUALIFIED WORKERS: 6%	OBJECTIVE 14	INCREASE THE HEALTH, SAFETY AND WELL-BEING INDEX: 70%	OBJECTIVE 13	RAISE EMPLOYEE AWARENESS OF THE IMPORTANCE OF SUSTAINABLE DEVELOPME	OBJECTIVE 12	INCREASE THE NUMBER OF SUPPLIERS WITH A SUSTAINABLE PROCUREMENT POLIC	OBJECTIVE 11	INCREASE RETURN ON ASSETS: 12%	OBJECTIVE 10	INCREASE SALES OF PRODUCTS THAT RESULT FROM SUSTAINABLE INNOVATIONS:	OBJECTIVE 09

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NT: 50%

REMENT POLICY: 20%

**DEVELOPMENT: 50%** 

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10%

10%

DEVELOP RAISE AWA ATTRACT AND RETAIN QUALIFIED WORKERS: 6% SAFETY AND WELL-BEING INDEX: 70% RAISE EMPLOYEE AWARENESS OF THE IMPORTANCE OF SUSTAINABLE DEVELOPMENT: 50% INCREASE THE NUMBER OF SUPPLIERS WITH A SUSTAINABLE PROCUREMENT POLICY: 20% **OBJECTIVE 11** INCREASE RETURN ON ASSETS: 12% RESULT FROM INCREASE SALES OF PRODUCTS THAT OBJECTIVE 09 **OBJECTIVE 15 OBJECTIVE 14** INCREASE THE HEALTH, **OBJECTIVE 13 OBJECTIVE 12** OBJEC STAINABLE INNOVATIONS: 10% 0

OF SUSTAINABLE DNG CUSTOMERS: 200

**OBJECTIVE 16** 

INFLUENCE THE INDUSTRY AND DECISION-MAKERS: 20

**OBJECTIVE 17** 

**COLLABORATION WITH STAKEHOLDERS: 400** MAINTAIN TRANSPARENT

## **OBJECTIVE 18**

INCREASE THE

NUMBER OF COMMUNITY ACTIONS: 50%

IONS: 50%

NUMBER OF COMMUNITY ACTIONS: 50%

INCREASE THE **OBJECTIVE 18**  HOLDERS: 400

MAINTAIN TRANSPARENT COLLABORATION WITH STAKEHOLDERS: 400

**OBJECTIVE 17** 

INDUSTRY AND DECISION-MAKERS: 20

INFLUENCE THE **OBJECTIVE 16** 

